



# Customer Care Guide



This guide is designed to help you seamlessly integrate OxyPet into your pet's daily routine, ensuring they benefit from our uniquely formulated, oxygen-enriched water.

[www.oxypet.co.uk](http://www.oxypet.co.uk)

# Experience the Gentle Quality of OxyPet

OxyPet is committed to enhancing your pet's health in the most gentle way possible.

Our clinically proven oxygen-enriched spring water is designed to be non-invasive and easily accepted by pets, making it a stress-free addition to their daily diet.



## Why do customers choose OxyPet?



Pets often reflect our own behaviours, mirroring our actions and relying on us to make the best choices for their well-being.

Customers choose OxyPet because it embodies kindness and care, ensuring that any new addition to their pets' routine is gentle and designed with their health in mind.

Water and oxygen are the cornerstones of all health. OxyPet uses a pioneering technology combined with mother nature to provide an everyday drinking essential that delivers more oxygen to the body. This aids in better overall health, happiness and vitality.

# Taste Test Comparison

OxyPet is not just about taste; however, we encourage every pet guardian to participate in this simple test at home to see the difference firsthand:

- 1)** Pour OxyPet into one glass.
- 2)** Pour your pet's current drinking water into another glass.
- 3)** Taste the water yourself and observe the smoother taste of OxyPet compared to your pet's current water.

This direct comparison will help you appreciate how much more appealing OxyPet is, thanks to its purity and enhanced oxygen content.



**OxyPet**

**Your Pet's Current Water**

- 4)** Some people decide to offer both OxyPet and their pet's previous water and observe which one they prefer.

Watching your pet's choice can further reinforce the taste and quality difference.

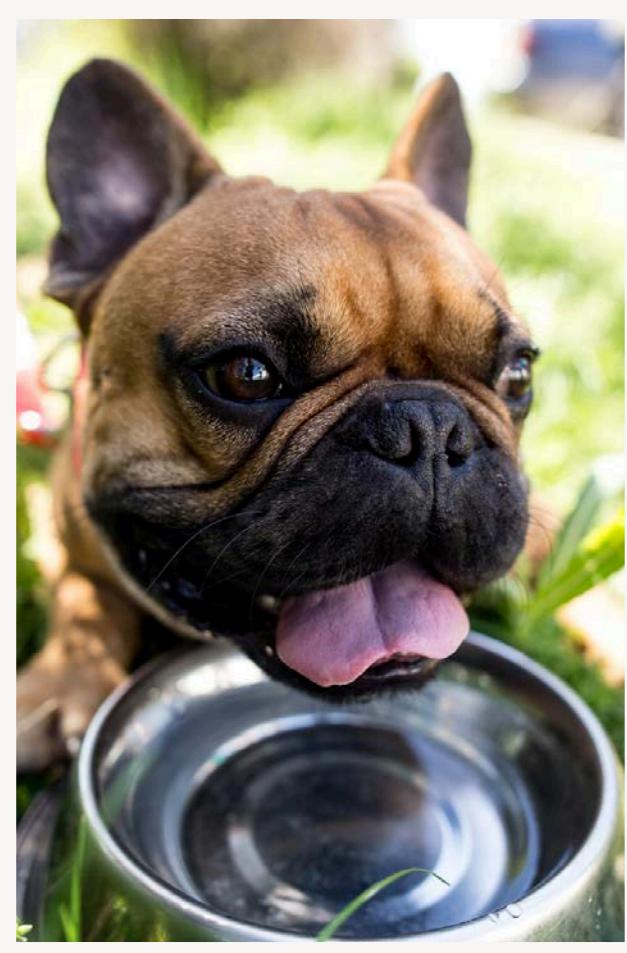


## Proper Introduction of OxyPet to Your Pet



Pets are most receptive when they are naturally thirsty, making this the perfect opportunity to acquaint them with OxyPet.

Our customers would take their pet for a walk and, when returning, pour the OxyPet oxygen water into a fresh bowl.



## Choosing the Right Bowl

The choice of bowl can significantly influence your pet's health due to potential bacteria build-up and the material's interaction with the water.



Photo Credit: Dr Karen Becker - Forever Dog Life Book

## Bowl Material

We highly recommend a glass bowl for use with OxyPet.

- **Plastic Bowls:** Avoid these as they can leach chemicals and encourage bacterial growth.
- **Stainless Steel:** Ideal for its non-reactive nature and ease of cleaning.
- **Glass or Pyrex:** These are optimal for maintaining water purity and overall hygiene. Glass bowls are particularly recommended because they create less harmful bacteria than other materials.
- **Ceramic:** Safe if properly glazed to prevent leaching.

# Size Considerations:

Using smaller bowls is recommended for all pets, not just smaller ones, for a couple of reasons:

- 1) Avoids Waste:** Smaller bowls help ensure that water does not sit out too long and go to waste, encouraging fresher water with each refill.
- 2) Monitoring Intake:** They allow you to better understand and monitor how much water your pet actually needs and consumes daily.

## Top Tip

Instead of pouring excess OxyPet down the sink, give it to your houseplants.

They thrive on the extra oxygen too!



Water should be changed every 24 hours to ensure it remains fresh and clean, and bowls should be wiped daily to maintain hygiene and prevent the buildup of harmful bacteria.

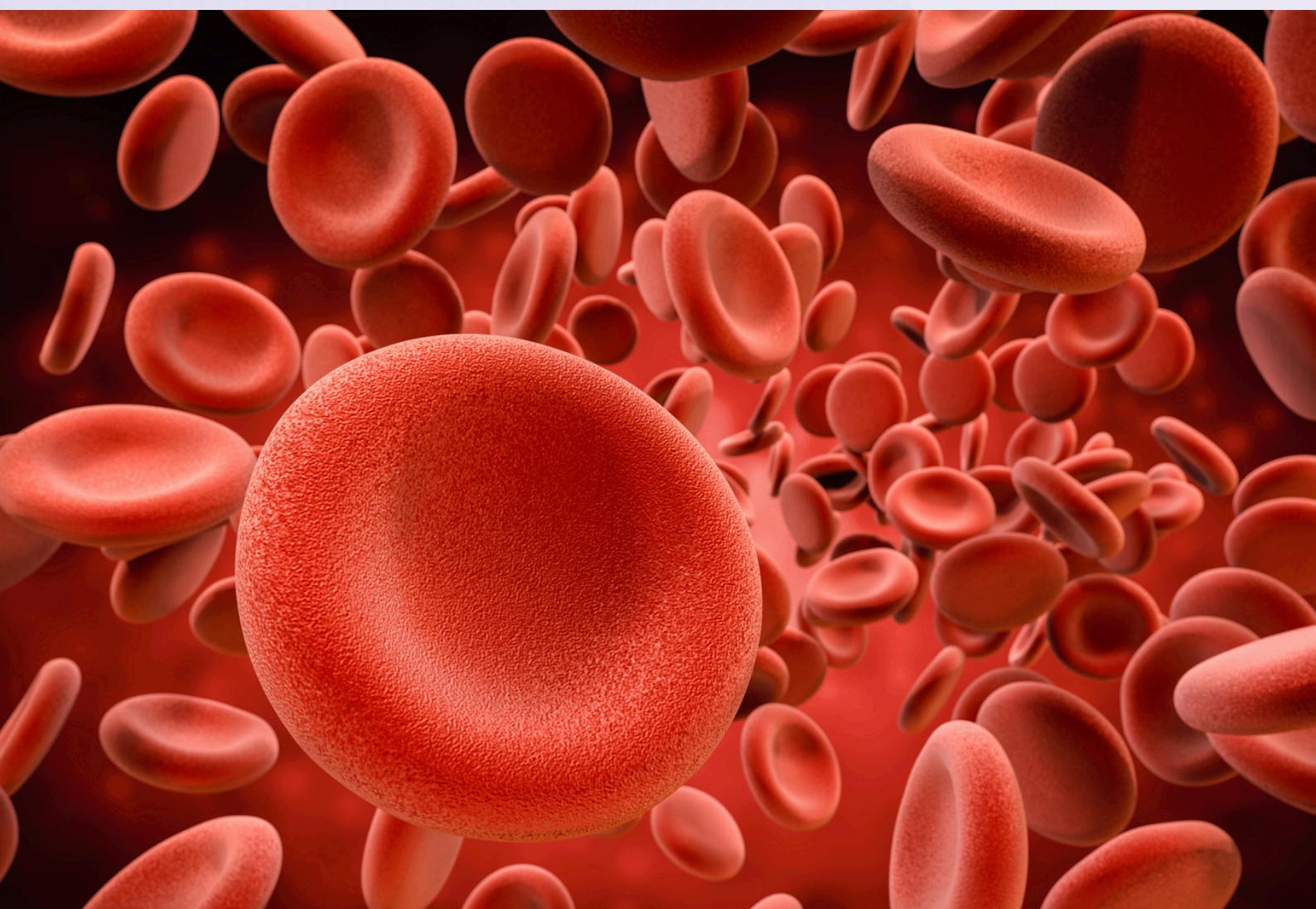
# The Science Behind OxyPet

OxyPet isn't just water; it's a scientifically formulated oxygenating solution that stands alone in its field.

Enhanced with nano-bubble technology, OxyPet contains significantly more active oxygen than standard water.

This high oxygen content is crucial for improving blood flow and enhancing oxygen delivery to tissues, and it is pivotal for overall vitality and health.

The fantastic part of this is that it is bioavailable. This means that when consumed, the body will use it to its advantage where necessary.

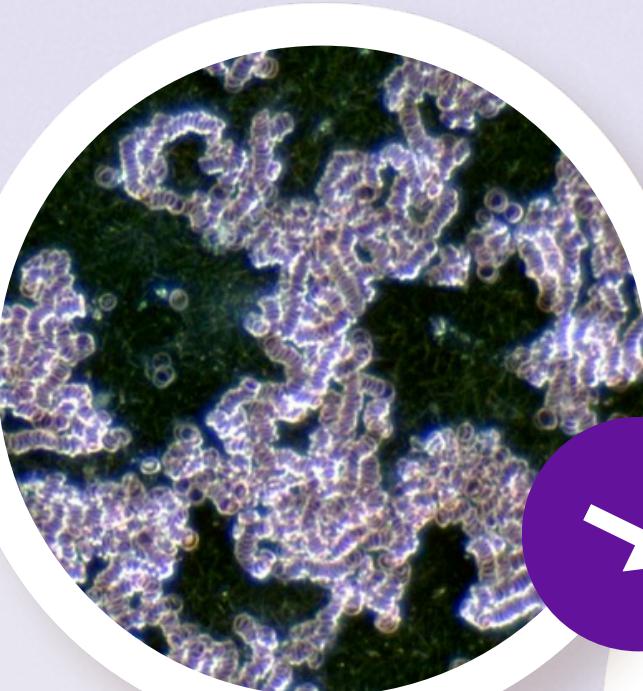


# Unmatched Blood Enhancement

No other product on the market enhances blood quality like OxyPet. Our human trials, which involved three years of blood analysis, have shown this.

Blood is often referred to as the river of life; it is the primary medium for transporting oxygen and nutrients to all organs and tissues throughout the body, playing a crucial role in maintaining cognitive function and overall health.

The enhanced oxygenation provided by OxyPet ensures that pets receive what is critical for their metabolism and cellular function.

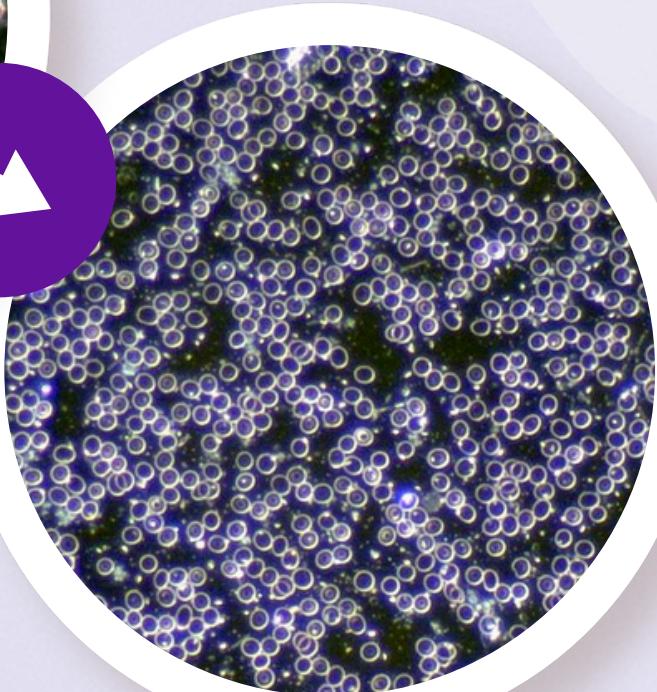


## Before consumption of OxyPet

The red blood cells are stuck together

## 30 minutes after consumption of OxyPet

The red blood cells repel each other allowing them to flow more freely



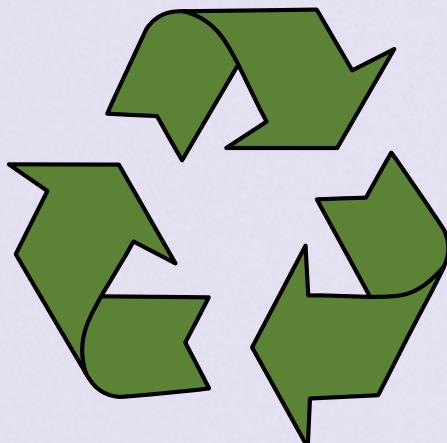
# Certificate of Analysis

Free from Forever Chemicals: OxyPet adheres to the highest water purity standards, backed by a Certificate of Analysis that confirms its freedom from harmful chemicals.

Document reference:	CA-0001	Quality Manual – Appendix 33		
Version:	1.91			
Date issued:	14/12/2021			
Authorised:	J A Luger	<b>Certificate of Analysis</b>		
<hr/> <b>Sample Details</b> <hr/>				
Site:	OxyPet, PL15 8PX	Unique laboratory identifier:	ALLOxyPet-PET-OCT22	
Sampled by:***	A. O'Brien	Date sampled:	06/10/2022	Time sampled: 10:24
Sample point:	Animal Life OxyPet OCT 2022 BB:05/10/2024	Date received:	07/10/2022	Time received: 09:30      Analysis started: 14:04
		Sample deviation:	None	
<hr/> <b>Results of Analysis</b> <hr/>				
Test description	Result	Units of measurement	Maximum Concentration or Value (MCV)*	Method of analysis
(PFAS) PFOA (PFAS) PFOS	<0.0010 <0.0010	µgL <sup>-1</sup> µgL <sup>-1</sup>	0.1 0.1	Sub-contracted Sub-contracted
<hr/> <b>Comment</b> <hr/> <p>The MCV stated is based on the guidance issued by the Drinking Water Inspectorate.</p>				
Signed:	J A Luger	Laboratory Manager	Date: 18/01/2023	

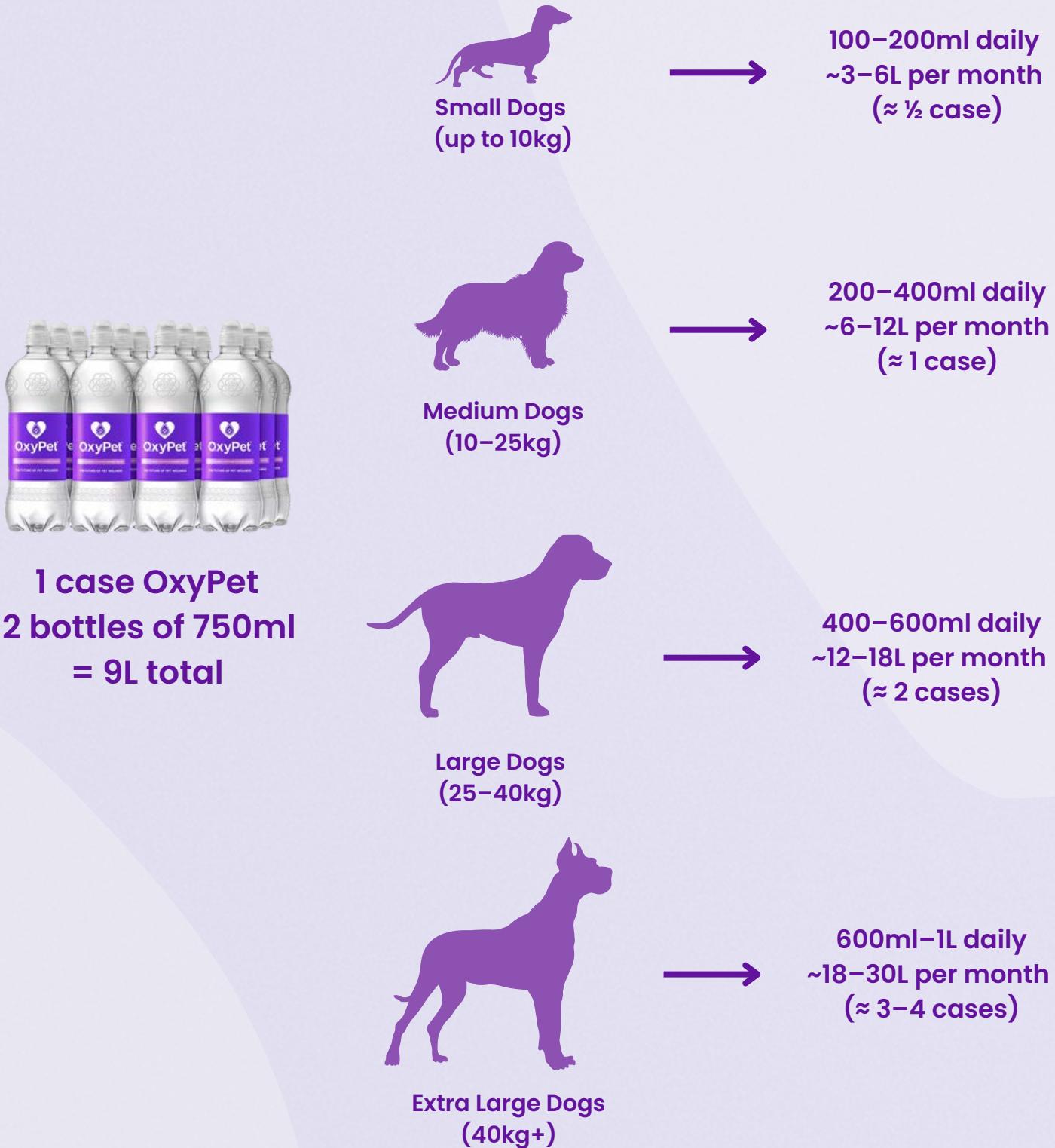
## Sustainability Commitment

OxyPet is committed to sustainability from source to bottle. Our production facilities utilise wind turbines and solar energy to minimise environmental impact. Additionally, all our packaging is recyclable, supporting our dedication to a healthier planet.



# Recommended Usage Guidelines

Every dog is unique, has a different health range, but here's a guide based on weight:



Continue reading for other factors that can influence consumption rate.

# Factors Influencing OxyPet Consumption

When considering how much OxyPet your pet may need, several factors should be taken into account:

## Current Diet

**Dry vs. Raw Diet:** Dry food can lead to greater dehydration compared to a raw diet.

Pets on raw food might drink less, not necessarily because they aren't thirsty, but possibly due to their aversion to the smell or taste of their current drinking water.

Switching to OxyPet, which is free from 'forever chemicals' and enhanced with added oxygen, might encourage them to drink more due to its smoother taste.



## Medical History

**Past Medical Issues or Medication:** Pets that have had medical issues or are currently on medication may require more hydration and oxygen.

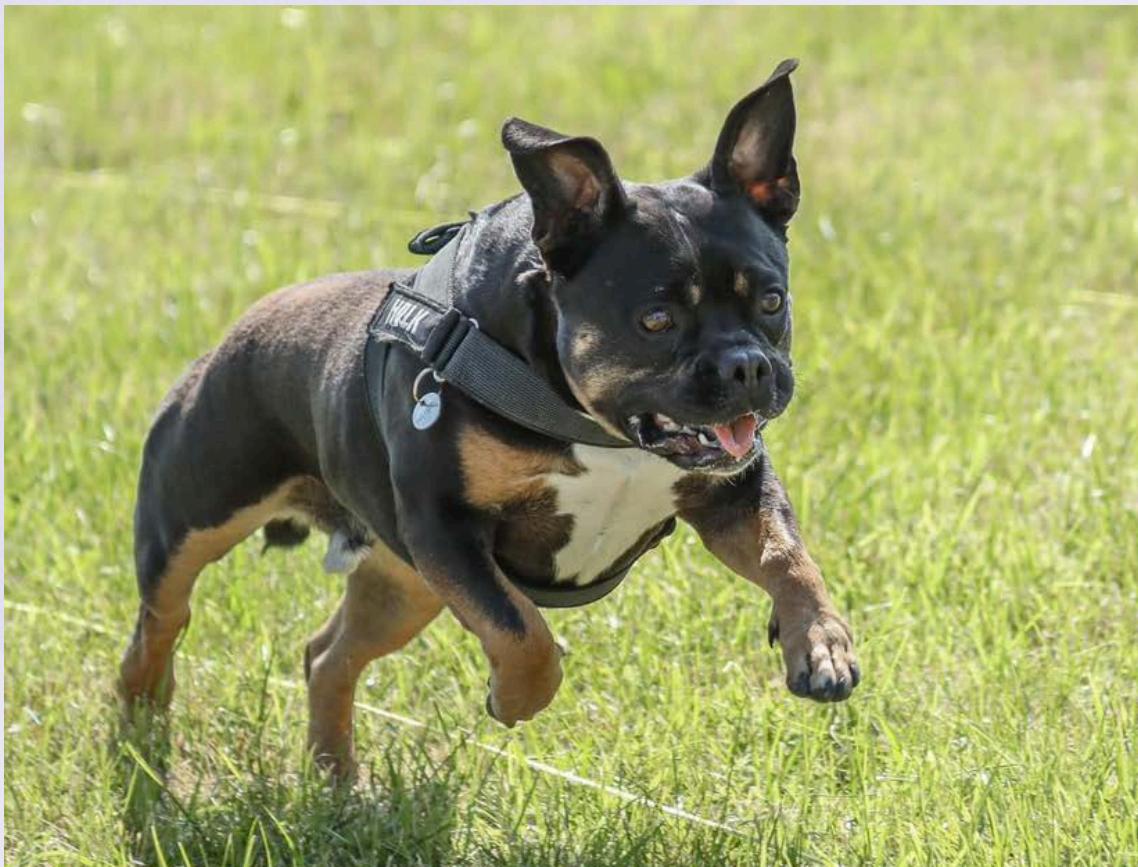
Their bodies work harder, and the additional oxygen and hydration can support organ function and overall health.

## Current Medication

**Impact of Medication:** Medications can cause the body to work harder to eliminate toxins and chemicals. This may increase their need for water as their system maintains balance and health.

## Exercise Levels

**Activity Impact:** The level of daily activity can greatly affect hydration needs. Active pets generally need more water to stay hydrated and healthy.



## Age

**Support for Older Pets:** As pets age, their cellular activity tends to slow down, and they might need more support regarding hydration and oxygen intake to maintain health and vitality.

# Commitment Duration for Optimal Results

A minimum trial of 90 days is essential to fully observe the benefits of OxyPet, allowing your pet's body to adjust and respond to enhanced oxygen levels.

Customers who have been with us for much longer have noticed a more balanced, happier and healthier dog.

## 30 Days

 Ms Linda Margaret Badham  
23 reviews GB

 11 Jan 2024  
✓ Verified

**I have not noticed anything different...**  
I have not noticed anything different in my dog,mind you, she is16 😊

**Date of experience:** 04 January 2024

## 60 Days

 Ms Linda Margaret Badham  
23 reviews GB

 17 Mar 2024  
✓ Verified

**Well as you know Missy is 16 and has...**  
Well as you know Missy is 16 and has vestibular disease, this week she has tried to run 🐶, I couldn't believe my eyes . She's a very strong and strong willed dog and never ever gives in to anything .Now the water can be the only thing that's made her feel like she wants to run ,it's amazing to see . I will let you know in a week or two how she's getting on .

**Date of experience:** 16 March 2024

## 90 Days

 Ms Linda Margaret Badham  
23 reviews GB

 3 Apr 2024  
✓ Verified

**Missy is 16 years old and i tried her...**  
Missy is 16 years old and i tried her with the water as my daughter gives it to her dog and reccomended it for Missy. After a few months Missy has a bit more energy and has even started to have a little run. I am so pleased and thank you for creating this water .

**Date of experience:** 22 March 2024

## Oxygen Therapy Comparison

OxyPet is a new form of oxygen therapy. Oxygen therapy is traditionally used in veterinary medicine to enhance oxygen delivery to an animal's tissues, which is crucial for healing and health improvement.



# Benefits for Canine Health and Well-being

**Enhanced Health:** Regular intake of OxyPet can significantly improve a pet's oxygen levels, enhancing their overall health, vitality, and mood.

**Bio-available:** The active oxygen in OxyPet is bio-available meaning the pet chooses when consumed.

**Ease of Use:** Unlike cumbersome oxygen tanks or special treatments, OxyPet integrates easily into your pet's daily routine, providing a steady, accessible source of enhanced oxygen through their drinking water.

**Cost-Effective:** OxyPet offers a daily dose of enhanced oxygen at a fraction of the cost of traditional oxygen therapy sessions, which can be prohibitively expensive and logistically challenging for regular use.

Oxygen therapy sessions cost £75.00 per hour.

OxyPet has the same impact on the blood plus with the added benefits of superior hydration for less than £1.00 per day.



# Storage and Packaging

**Storage:** Keep OxyPet in a cool, dry place away from direct sunlight to maintain its integrity and lifespan.

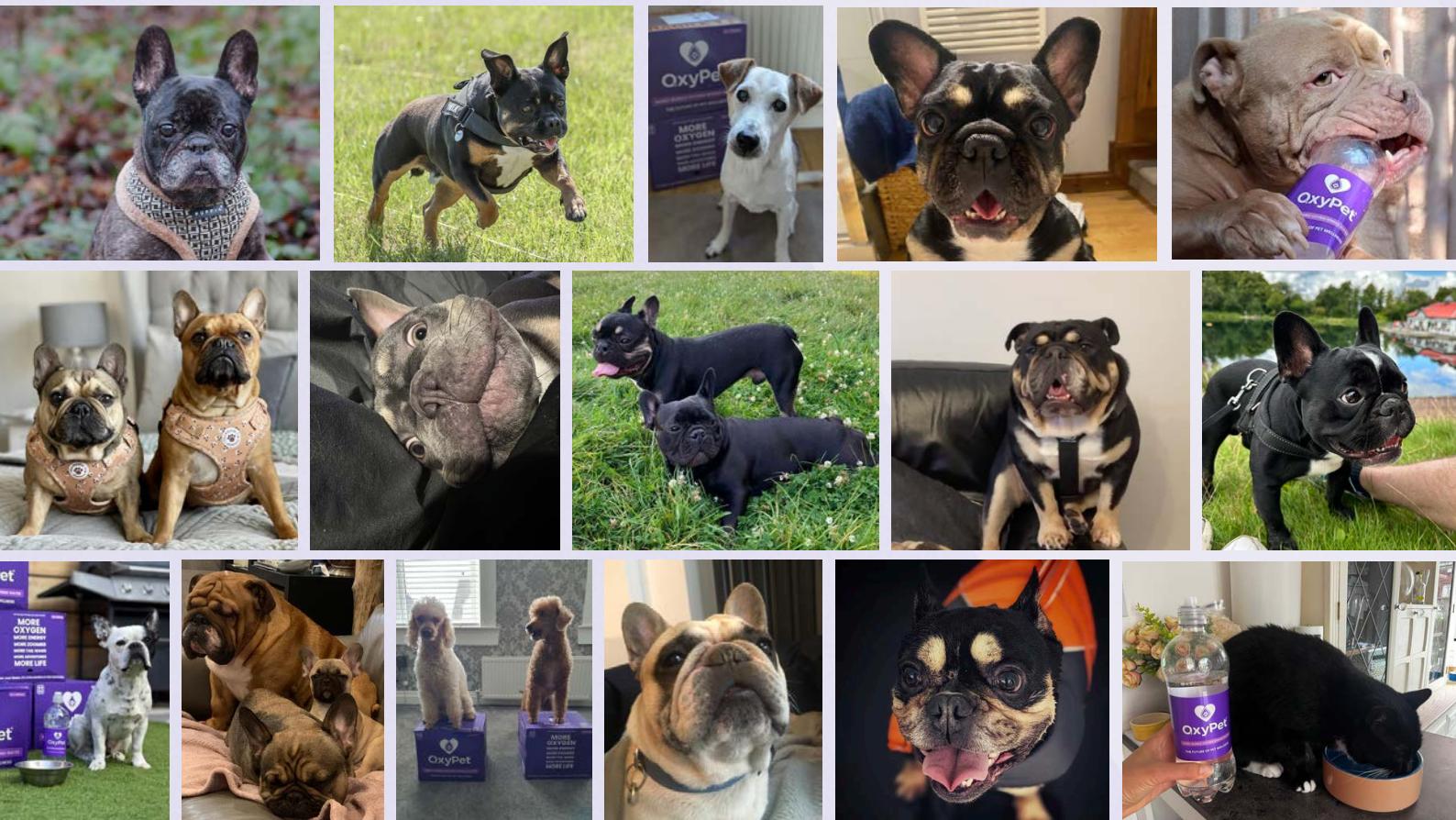
**Why Recycled Plastic and Glass:** Our use of recycled plastic minimises environmental impact while ensuring product safety and efficacy.

Glass options are under consideration to enhance our sustainability efforts further.



# Community Feedback and Observed Improvements

From extensive feedback involving over 100 dogs across 120 days, improvements noted include:



- **Enhanced breathing efficiency**
- **Enhanced blood profile**
- **More vibrant and healthier-looking skin and coat.**
- **Increased energy levels and improved mood.**
- **Noticeable reductions in anxiety behaviours.**
- **Healthier organs**
- **Calmer and happier**
- **Improved sleep**

These community observations highlight the wide-reaching benefits of introducing more oxygen into your pet's diet through OxyPet, free from toxins, chemicals and a beautiful tasting spring water.